

Fig. 2, page 2 of 10 A VIRTUAL VOICE/COMPANY/OFFICE NETWORK TOOL KIT, METHOD, AND COMPUTER PROGRAM PRODUCT John Kenneth Amick Application number 09/556,439.

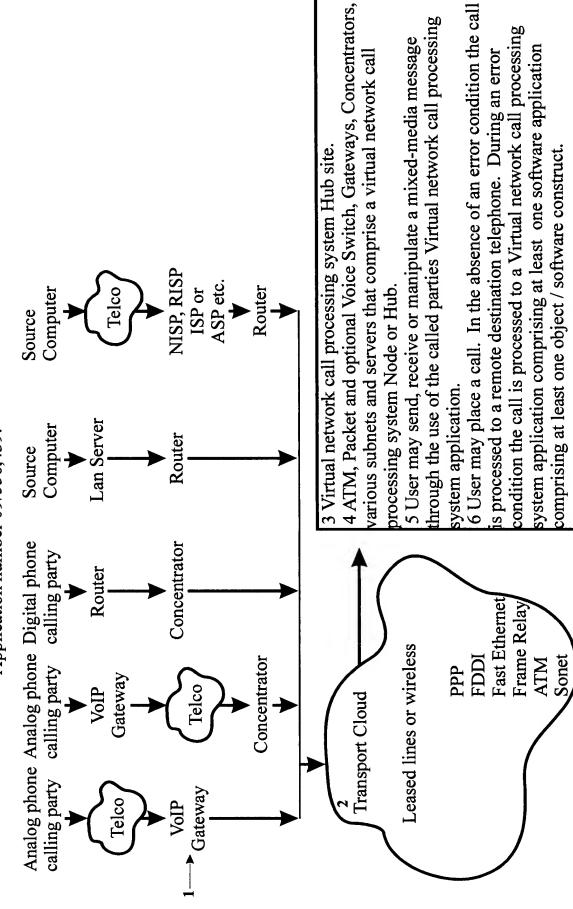


Fig. 3, page 3 of 10 A VIRTUAL

VOICE/COMPANY/OFFICE NETWORK TOOL KIT, sheet

METHOD, AND COMPUTER PROGRAM PRODUCT(Currently amended)

John Kenneth Amick

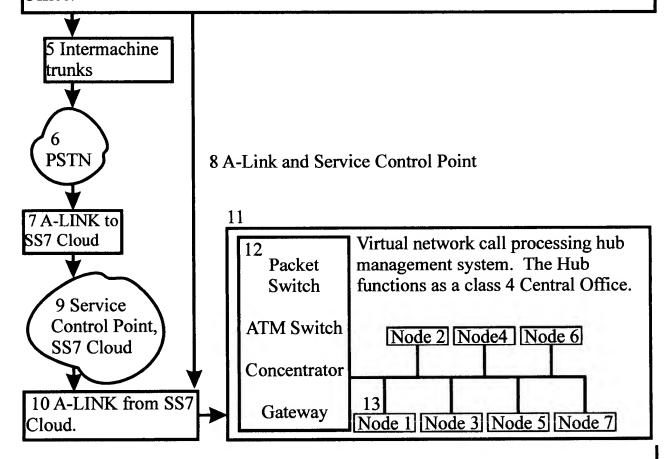
Application number 09/556,43.

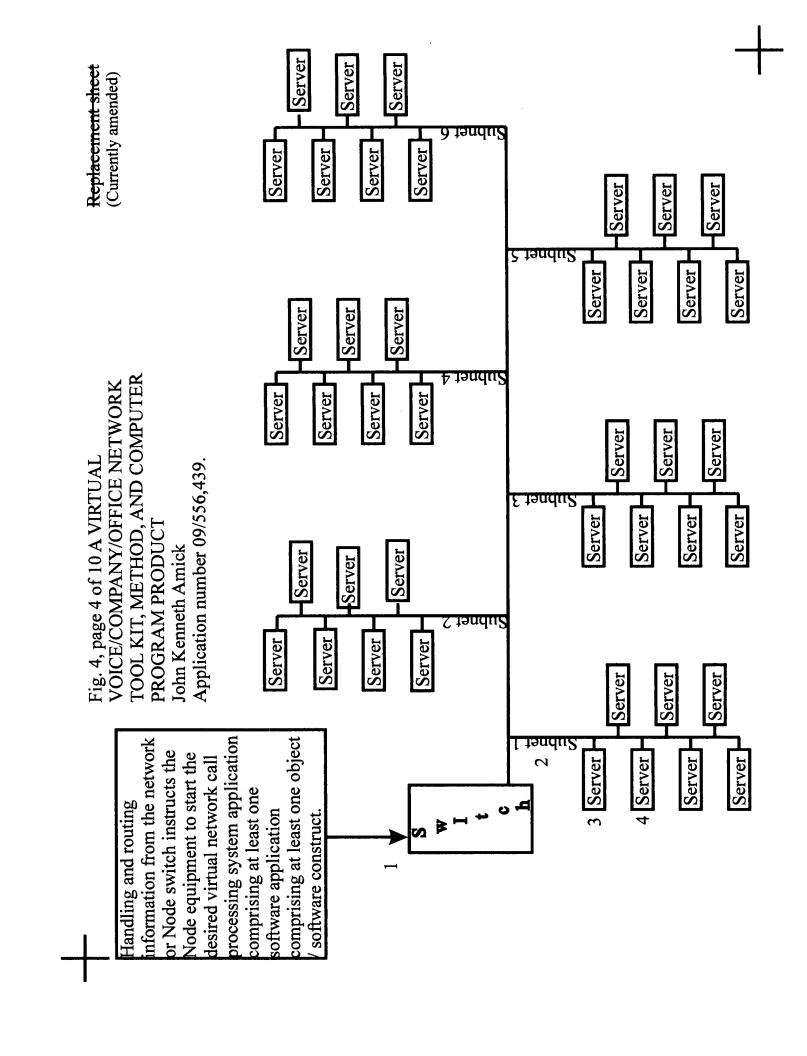
1 Customer Premises, PSTN, optional IP Gateway or Integrated Access Device for POTS and data. Calling party_source telephone.

2 Transport, PRI/MF/DTMF or packet.

3 D-SLAM with optional access shelf for use with switched circuit traffic.

4 The local ILEC brings the CLEC's LATA traffic to a single common fiber meet point. The meet point or Point of Presence, (POP) has a connection to the backbone provider and contains the ATM Access Concentrator, trunking and access Gateways or optional Access shelf which can replace the trunking Gateway. Optional servers may be deployed as well. Upon reaching the virtual network call processing system Hub if a caller selects a choice which terminates on the same concentrator that the call originated from, the talk path is completed in the local concentrator and the virtual point to point connection in the ATM cloud is torn down, the bandwidth is then reallocated. The POP functions as a class 5 Central Office.





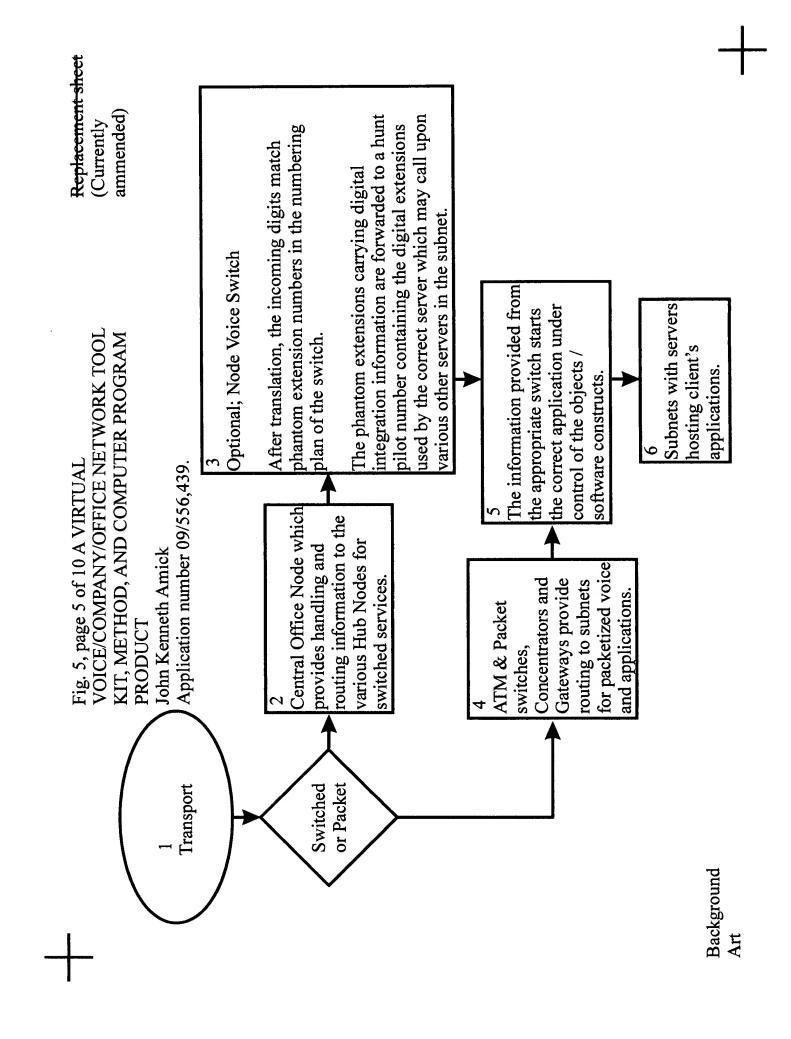


Fig. 6, Page 6 of 10 A VIRTUAL

Replacement

VOICE/COMPANY/OFFICE NETWORK TOOL KIT, sheet METHOD, AND COMPUTER PROGRAM PRODUCT John Kenneth Amick

(Currently amended)

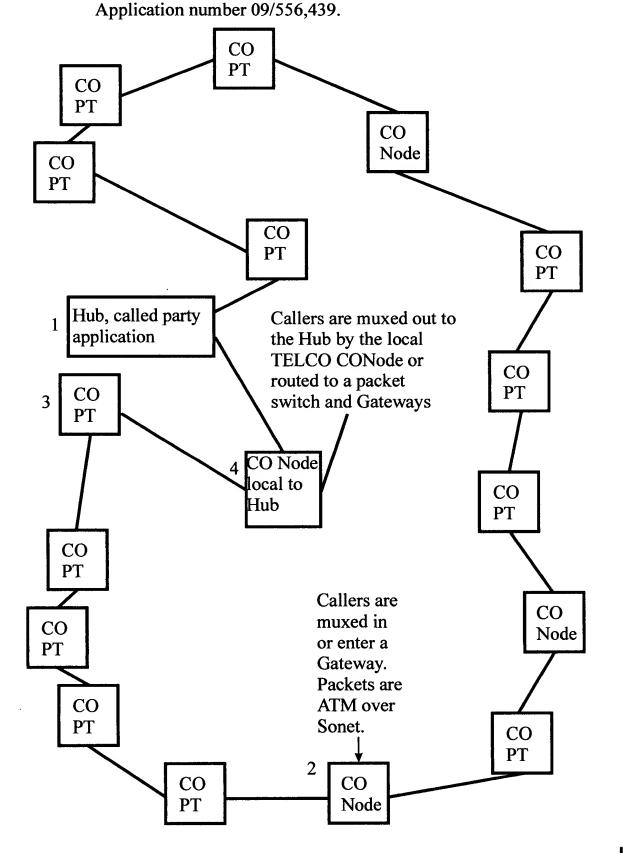


Fig. 7, Page 7 of 10 A VIRTUAL VOICE/COMPANY/OFFICE NETWORK TOOL KIT, METHOD, AND COMPUTER PROGRAM PRODUCT John Kenneth Amick Application number 09/556,439.

Replacement sheet (Currently amended)

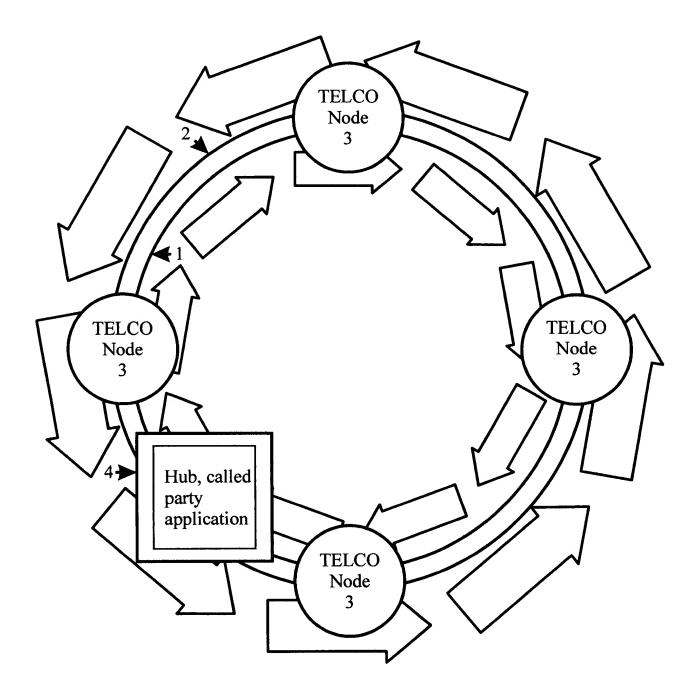


Fig. 8, Page 8 of 10 A VIRTUAL VOICE/COMPANY/OFFICE NETWORK TOOL KIT, METHOD, AND COMPUTER PROGRAM PRODUCT John Kenneth Amick Application number 09/556,439.

Replacement sheet (Currently amended)

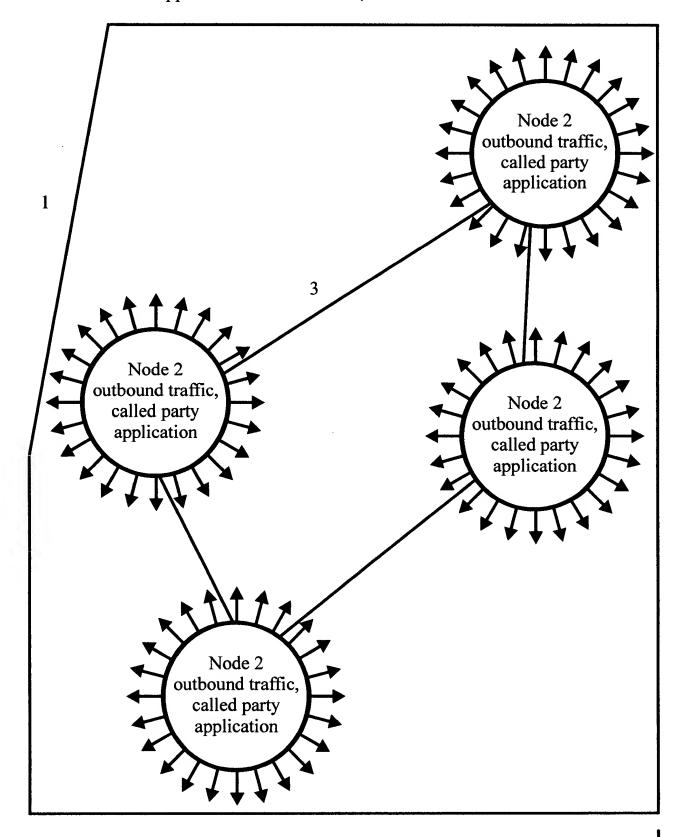
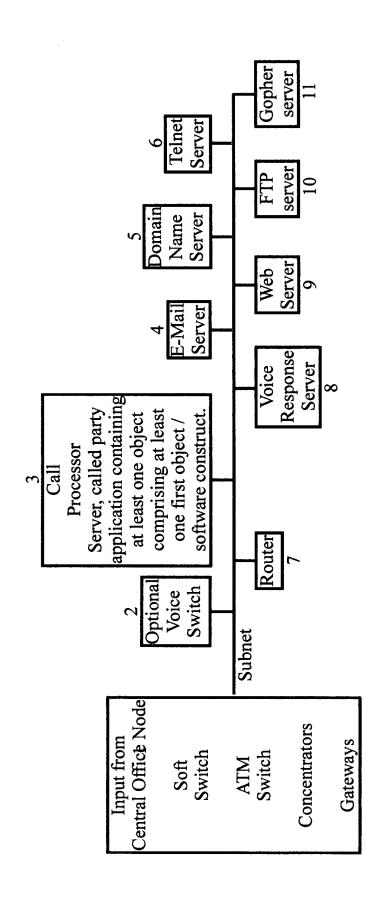


Fig. 9, Page 9 of 10 A VIRTUAL VOICE/COMPANY/OFFICE NETWORK TOOL KIT, METHOD, AND COMPUTER PROGRAM PRODUCT John Kenneth Amick Application number 09/556,439.



A/C A/E to M/B 1077,9979390,32 Voice Doreen Panico, User transfer on all trunks. Intercept M/B 83900, N, 32 Default security code KUNIK or 58645 Application located in NOCC 1 Max 1 Pre 8410 A/C A/E to M/B 1077,9979390,32 Intercept M/B 83900.N.32 Business hours intercept M/B 83800, 9979390,32 Lunch and Default intercept M/B 83900,N,32 Max 1 Pre 8410 A/C A/E to M/B 1077,9979390,32 A/C A/E to M/B 1077,9979390,32 A/C A/E to M/B 1077,9979390,32 7___Intercept M/B 83800,9979390,32 M/B 84101,N,469 Max 1 Pre 8410

M/B 83700,N,469

M/B 83600,N,469

M/B 83500, N, 469

FIG 10

Call forward ring no answer on all trunks